

2025

INTERNAL AFFAIRS ANNUAL REPORT





INDIAN RIVER COUNTY SHERIFF'S OFFICE

Internal Affairs 2025 - Annual Report

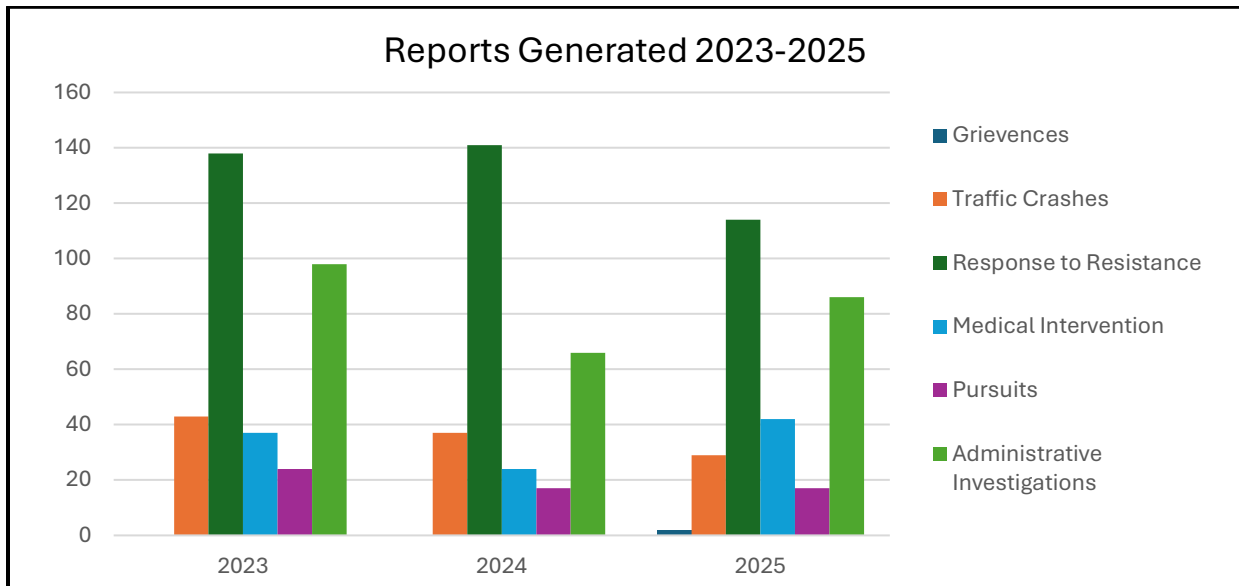
Sheriff Eric Flowers

Introduction

Pursuant to Agency policy, reviews and statistical reports are compiled concerning a wide variety of incidents involving Agency personnel. The primary categories of incidents are Grievances, Traffic Crashes, Response to Resistance, Medical Intervention, Vehicle Pursuits, Administrative Investigations, and Discipline. Discipline is a subcategory, which is applied in response to noted policy violations of the primary categories, but is also counted as a primary category for reporting and may include discipline for items not otherwise addressed through Internal Affairs assignment. Medical Interventions include instances in which an Automatic Electronic Defibrillator (AED), Tourniquet, or the deployment of Naloxone (EVZIO) was utilized. These incidents are analyzed to determine trends, or to identify training needs. During 2025, the Internal Affairs Section documented 290 reports, including all aspects of Sheriff's Administration, Department of Law Enforcement and Department of Corrections concerning the below listed areas are as follows:

➤ Grievances	02	(0 for 2024)
➤ Traffic Crashes	29	(37 for 2024)
➤ Response to Resistance	114	(141 for 2024)
➤ Medical Intervention	42	(24 for 2024)
➤ Pursuits	17	(17 for 2024)
➤ Administrative Investigations	86	(66 for 2024)

In 2025, 290 reports were generated. This is a 1.75% increase from 2024, in which 285 reports were generated. In 2023, 340 reports were generated. This is a 0.87% decrease from 2022, in which 343 reports were generated.



Bias Policing

There were 2 reports of Bias Biased Profiling for the year of 2025.

These complaints were determined to be unfounded and there were no violations of any agency departmental rules, regulations, policies, or procedures.

For the year of 2024, there was 1 report of Bias Based Profiling. For the year of 2023, there was 1 report of Bias Based Profiling. The relative lack of reports or complaints of bias-based profiling is reflective of the training Agency members receive in this area. This includes initial training through the Field Training Program and annual in-service training consisting of the following:

- Proactive enforcement tactics
- Officer/deputy safety
- Courtesy
- Cultural diversity
- Legal aspects
- Laws governing search and seizure
- Interpersonal communication skills

The legal aspects of Bias Based Profiling are also an element of the Legal Update portion of annual in-service training. The training programs emphasize the need to respect the rights of all citizens to be free from unreasonable government intrusion or police interaction.

Grievances

There were 2 Grievances filed for the year of 2025.

For the year of 2024 there were 0 Grievances filed. For the year of 2023 there were 0 Grievances filed.

With regard to the low number of grievances, consideration should be given to the following:

- General Order 2531.10 Grievance Procedures establishes guidelines for resolution of employee grievances.
- The above-referenced Grievance Procedure provides Agency personnel with an avenue to address concerns about Agency policy and the policy's interpretation, application and enforcement, which included the ability to engage in an oral consultation without formally filing a Grievance Statement.
- The clarity and plain language of Agency policies and the availability of all Agency policies to all Agency members allows for openness and transparency in Agency operations.
- The open communication afforded Agency members via the above-referenced policy contributes to the lack of filed Grievances.

Disciplinary Action Appeals

There were two Disciplinary Action Appeals filed for the year of 2025.

In the year of 2024, there were no Disciplinary Action Appeals. In the year of 2023, there were no Disciplinary Action Appeals filed.

The above appeals notwithstanding, the infrequent occurrences of Disciplinary Appeals in 2025 may be a reflection of, and attributed to, the validity of the Internal Affairs process and the proportionality of discipline imposed as it relates to the seriousness of the violations. The Internal Affairs Unit works closely with supervisors at the Department and Division level to ensure that all disciplinary investigations and discipline imposed at the Division level occurs in a manner that is consistent with policy, procedure and past practices.

ANALYSIS OF DISCIPLINE ADMINISTERED (AGENCY WIDE)

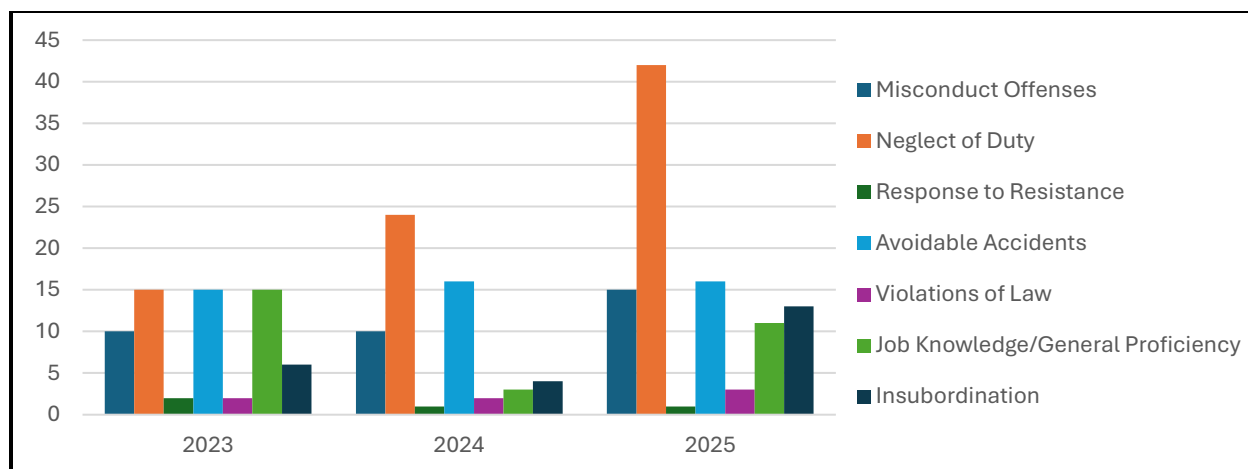
Discipline by Type

Offense Type	2023	2024	2025
Misconduct Offenses	10	10	15
Neglect of Duty	15	24	42
Response to Resistance	02	01	01
Avoidable Accidents: <i>Agency Owned Sheriff's Office Vehicles</i>	15	16	16
Violations of the Law	02	02	03
Job Knowledge/General Proficiency	15	03	11
Insubordination	06	04	13

**The total number of allegations is not the total number of cases. One case may have multiple allegations of misconduct. Cases with sustained allegations may have been initiated in prior years.*

Neglect of Duty has shown an increase during the reporting year of 2025. Avoidable Accidents have shown to be consistent during the reporting year of 2025 with the year of 2024. All other areas remain a fairly consistent level of sustained violations with subsequent issuance of discipline within all offense types. Disciplinary Action was administered for 74 sustained instances occurring in 2025.

Disciplinary Action was administered for 51 sustained instances occurring in 2024. Disciplinary Action was administered for 59 sustained instances occurring in 2023. In some instances, there were more than one sustained agency policy violation for the same employee, which may require the issuance of more than one disciplinary action.



Discipline by Component

Division	2023	2024	2025
Corrections	10	16	12
Civilians	07	09	07
Uniform	42	24	52
Investigations	00	02	02
Civil, Court	00	00	01
Volunteer	00	00	00
Totals	59	51	74

Breakdown of Disciplinary Action Administered in 2025

Law Enforcement	Amount	Corrections	Amount	Civilian/*Volunteer	Amount	TOTALS
Letters of Counseling	31	Letters of Counseling	11	Letters of Counseling	03	45
Letters of Reprimand	09	Letters of Reprimand	00	Letters of Reprimand	02	11
Suspension 8 Hours	00	Suspension 8 Hours	00	Suspension 8 Hours	00	00
Suspension 12 Hours	05	Suspension 12 Hours	00	Suspension 12 Hours	00	05
Suspension 16 Hours	01	Suspension 16 Hours	00	Suspension 16 Hours	00	01
Suspension 24 Hours	00	Suspension 24 Hours	00	Suspension 24 Hours	02	02
Suspension 40 Hours	01	Suspension 40 Hours	00	Suspension 40 Hours	00	01
Disciplinary Transfer	01	Disciplinary Transfer	00	Disciplinary Transfer	00	01
Demotion	00	Demotion	00	Demotion	00	00
Termination	01	Termination	01	Termination	00	01
Verbal Counseling	02	Verbal Counseling	00	Verbal Counseling	00	02
TOTAL	51	TOTAL	12	TOTAL	07	70

There was an increase with regard to the Disciplinary Actions administered to the Law Enforcement component for the reporting year of 2025. This increase is attributed to the increase in sustained Neglect of Duty violations.

There was a 45% increase from the prior year of 2024, in which 51 Disciplinary Actions were administered. There was a 14% decrease from the prior year of 2023, in which 59 Disciplinary Actions were administered.

***Note that there can be more than one type of discipline administered in each Incident due to more than one sustained allegation.*

INDIAN RIVER COUNTY SHERIFF'S OFFICE EMPLOYEE TRAFFIC CRASHES

There were 29 traffic crashes involving Agency owned Sheriff's Office vehicles in the year of 2025. Of the 29 traffic crashes, 13 were determined to be unavoidable and 16 were determined to be avoidable.

The reported outcome for all crashes that occurred during 2025 are as follows:

➤ Careless Driving	06
➤ Animal	00
➤ Equipment Malfunction	00
➤ Failed to Keep in Proper Lane	01
➤ Driving too Fast	01
➤ Failure to Yield	01
➤ Following Too Closely	03
➤ Improper Backing	06
➤ Improper Passing	00
➤ Improper Turn	01
➤ Inattentive	08
➤ Ran Off Roadway	00
➤ Reckless Driving	00
➤ Swerved to Avoid	01
➤ Disregarded Other Traffic Markings	01
➤ Unknown	00

As a result of the avoidable accidents, members received Letters of Counseling, as well as Remedial Driver's Training.

In the calendar year of 2025, there were 29 traffic crashes involving Agency owned Sheriff's Office vehicles. This is a 22% decrease from the previous year of 2024. In the calendar year of 2024, there were 37 traffic crashes involving Agency owned Sheriff's Office vehicles. This is a 14% decrease from the previous year of 2023.

In the calendar year of 2024, there were 37 traffic crashes involving Agency owned Sheriff's Office vehicles. Of the 37 traffic crashes, 21 were determined to be unavoidable and 16 were determined to be avoidable.

In the calendar year of 2023, there were 43 traffic crashes involving Agency owned Sheriff's Office vehicles. Of the 43 traffic crashes, 24 were determined to be unavoidable and 19 were determined to be avoidable.

2025 RESPONSE TO RESISTANCE – LAW ENFORCEMENT

During the 2025 reporting year, the Indian river County Sheriff’s Office Computer Aided Dispatch System (CAD) recorded 138,588 events for the Department of Law Enforcement. Of those events, 2034 arrests were made and those arrests resulted in 64 Response to Resistance Reports, which accounted for 3.1% of the total arrests and a ratio of 1:32 arrests. The percentage of arrest requiring response to resistance has decreased from the previous year of 2024.

During the 2024 reporting year, the Indian River County Sheriff’s Office Computer Aided Dispatch System (CAD) recorded 161,938 events for the Department of Law Enforcement. Of those events, 2408 arrests were made and those arrests resulted in 90 Response to Resistance Reports which accounted for 4% of the total arrests and a ratio of 1:26 arrests. The percentage of arrest requiring response to resistance has increased from the previous year of 2023.

During the 2023 reporting year, the Indian River County Sheriff’s Office Computer Aided Dispatch System (CAD) recorded 171,232 events for the Department of Law Enforcement. Of those events, 4461 arrests were made and those arrests resulted in 88 Response to Resistance Reports which accounted for 1.9% of the total arrests and a ratio of 1:50 arrests. The percentage of arrest requiring response to resistance has increased from the previous year of 2022.

Response to Resistance Incidents Compared to Arrests: Law Enforcement				
YEAR	Total Number of IRCSO Arrests	Number of Response to Resistance	% of Arrests when Response to Resistance is Used	Ratio
2023	4461	88	1.9%	1:50
2024	2408	90	4%	1:26
2025	2034	64	3.1%	1:32

**The following table provides a statistical breakdown of Department of Law Enforcement Response to Resistance techniques used by members of the Indian River County Sheriff’s Office for the years of 2023, 2024, and 2025.*

Response to Resistance by Lethal or Less-Lethal Type for Department of Law Enforcement

Force Type	2023	2023 Percentage	2024	2024 Percentage	2025	2025 Percentage
Physical: <i>Hands On</i>	13	15%	05	6%	09	14%
Chemical: <i>OC Spray/Pepper Ball</i>	04	4%	07	8%	01	2%
Impact Weapon <i>Baton/40MM</i>	00	00	01	1%	01	2%
PIT	15	17%	10	11%	07	11%
VIT	17	19%	17	19%	05	8%
K-9	12	14%	08	9%	08	12%
Taser	27	31%	31	34%	29	45%
Firearm	00	00	04	4%	03	4%
Stop Sticks	N/A	00	02	2%	00	00
Pinch	N/A	00	05	6%	01	2%
Total Incidents	88	100%	90	100%	64	100%

**The following table has been adjusted include ‘pinch’ and ‘stop sticks’ for the year of 2024. Prior years do not include this information*

With regard to the Law Enforcement use of response to resistance reports for the year of 2025, K9 is comparable to the year of 2024. VIT as well as the utilization of Chemical (OC/Pepper Ball) has shown a decrease compared to the previous year of 2024. The total percentage of arrests requiring response to resistance by Law Enforcement has decreased by 1% in the year of 2025. The Taser remains the preferred non-lethal weapon of choice and during the year of 2025, this has shown a nominal decrease from the year of 2024.

2025 RESPONSE TO RESISTANCE – CORRECTIONS

During the 2025 reporting year, 4302 inmates were processed through the Indian River County Sheriff’s Office Corrections Department. There were 50 Response to Resistance incidents documented in the Corrections Department, which accounted for 1.16% and a ratio of 1:86 inmates. The total percentage of incidents requiring response to resistance has decreased by 2%. This is a marginal decrease.

During the 2024 reporting year, 4228 inmates were processed through the Indian River County Sheriff’s Office Corrections Department. There were 51 Response to Resistance incidents documented in the Corrections Department, which accounted for 1.21% and a ratio of 1:83 inmates. The total percentage of incidents requiring response to resistance has increased by 2%. This is a marginal increase.

During the 2023 reporting year, 4461 inmates were processed through the Indian River County Sheriff’s Office Corrections Department. There were 50 Response to Resistance incidents documented in the Corrections Department, which accounted for 1.12% and a ratio of 1:89 inmates. The total percentage of incidents requiring response to resistance has increased by 25%.

Response to Resistance Incidents Compared to Arrests: Corrections				
YEAR	Total Number of Inmates Processed	Number of Response to Resistance	% Of Arrests when Response to Resistance is Used	Ratio
2023	4461	50	1.12%	1:89
2024	4228	51	1.21%	1:83
2025	4302	50	1.16%	1:86

**The following table provides a statistical breakdown of Department of Corrections Response to Resistance techniques used by members of the Indian River County Sheriff’s Office for the years of 2023, 2024, and 2025.*

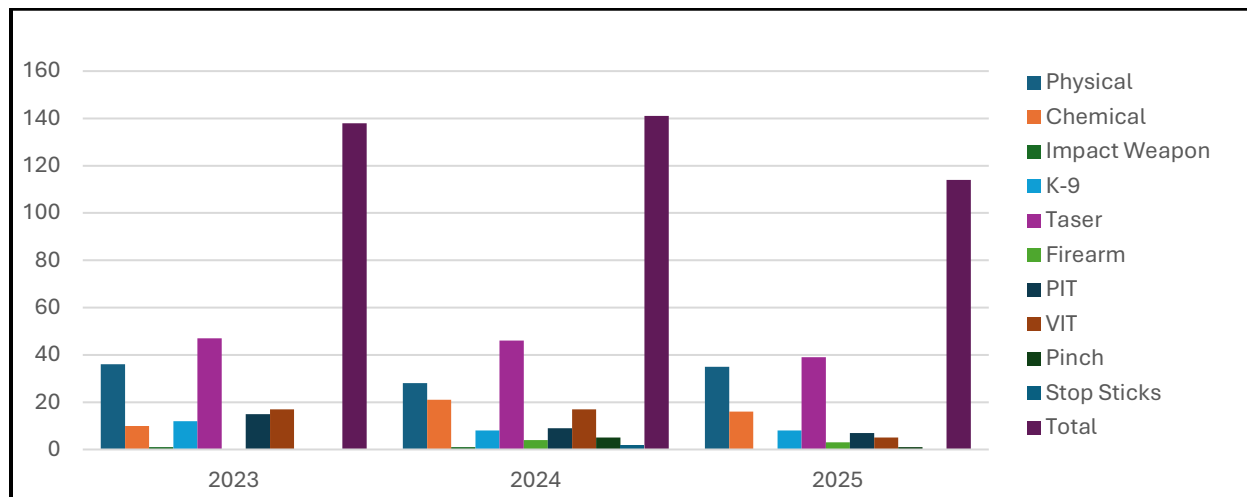
Response to Resistance by Lethal or Less-Lethal Type for Department of Corrections

Force Type	2023	2023 Percentage	2024	2024 Percentage	2025	2025 Percentage
Physical: <i>Hands On</i>	23	45%	22	43%	26	52%
Chemical: <i>OC Spray/ Pepper ball</i>	06	12%	14	28%	14	28%
Impact Weapon	01	2%	00	00	00	00
K-9	N/A	00	00	00	00	00
Taser	20	41%	15	29%	10	20%
Firearm	N/A	00	00	00	00	00
Restraint Chair	10	00	01	00	01	00
Total Incidents	50	100%	51	100%	50	100%

**Data in the Restraint Chair field data, due to its use in conjunction with a response to resistance, will populate. There was one (01) response to resistance instances, which required the added utilization of the restraint chair.*

With regard to the Corrections use of response to resistance, Physical (Hands On) has shown an increase for the year of 2025 from the prior year of 2024. The utilization of the Taser has shown a 33% decrease for the year of 2025 from the prior year of 2024. The utilization of physical force has shown an 18% increase for the year of 2025 from the prior year of 2024. The utilization of physical force has shown a 4% decrease for the year of 2024 from the prior year of 2023. The utilization of the Taser has shown a 25% decrease for the year of 2024 from the prior year of 2023. The fluctuations with inmate population and more inmates who enter the facility dealing with substance abuse and mental health issues can be a contributing factor to the rise and fall in the use of the Physical/Hands-on force and Taser use within the Corrections facility during the year of 2025. The total percentage of arrests requiring response to resistance have decreased by 2% with the previous year of 2024.

Response to Resistance Totals of Lethal and Less-Lethal to Include Law Enforcement and Corrections



**The following table has been adjusted to include 'pinch' and 'stop sticks' for the year of 2024. Prior years do not include this information*

During the 2025 reporting year, members of the Indian River County Sheriff's office utilized response to resistance on 114 occasions including both Law Enforcement and Corrections, when a response to resistance was required to make a lawful arrest or contain a violent individual. This is a 19% decrease from the prior year of 2024. During the 2024 reporting year, members of the Indian River County Sheriff's Office utilized response to resistance on 141 occasions including both Law Enforcement and Corrections, when a response to resistance was required to make a lawful arrest or to contain a violent individual. This is a 2% increase from the prior year of 2023.

The Agency provides ongoing training for all members in various methods for responses to resistance that may be utilized when affecting an arrest, detaining a violent individual, defending oneself or another, as well as de-escalation techniques. The Indian River County Sheriff's Office authorizes several types of responses to resistance in order to give members the tools necessary to overcome resistance with the most minimal amount of force. The Internal Affairs Unit conducts ongoing reviews of each reported response to resistance incident to determine if the response to resistance gives rise to any training issues that need addressing. A response to resistance that appears to fall outside of departmental policy and procedures would result in further Administrative Investigation. The frequency of Response to Resistance incidents will increase and decrease from year to year. There is no way to anticipate how frequently Response to Resistance incidents will occur.

With regard to the shift data reflecting response to resistance incidents utilized by Law Enforcement, the Alpha 6:00 to 18:00 shift has the highest recorded incidents. The given timeframe of occurrences appears to be predominately Monday/Tuesday/Friday - days. This can be attributed to many factors including holidays, work congestion, and highly populated areas during the day/work week. These issues increase the likelihood of officers encountering agitated, intoxicated, confrontational, or armed offenders. Offenders exhibiting these variables are more frequently inclined to resist, fight, or flee from officers, which causes the Law Enforcement members to utilize a variety of levels of force to maintain control of these situations. In the previous year of 2024, Delta 18:00 to 06:00 shift had the highest recorded incidents. In the previous year of 2023, Charlie 18:00 to 06:00 shift had the highest recorded incidents.

With regard to the shift data reflecting response to resistance incidents utilized by Corrections Bureau staff, the Alpha 6:00 to 18:00 shift has the highest recorded incidents. This can be attributed Law Enforcement conducting more arrests during these time frames involving offenders who are committing traffic violations, responding to calls for service in which offenders are agitated, under the influence of drugs or alcohol, and those offenders acting aggressive and hostile upon their arrival to the Indian River County Jail, during and after the booking process. These offenders are often inclined to offer resistance, cause disturbances, and are often going through a detoxification period, which requires the Correction members to utilize different levels of force to take control of these situations.

**Note that there can be more than one type of force used in each Incident; therefore, the total number of Force types may exceed the total number of Use of Force Incidents as well as some instances where more than one deputy may be involved and be required to utilize varying levels of force on one subject.*

The Internal Affairs Unit received 1 complaint alleging excessive or unnecessary response to resistance (not resulting in injury). This complaint involved a Law Enforcement deputy. After investigation, it was determined that the Law Enforcement deputy involved utilized a reasonable degree of force, and the case was closed as unfounded.

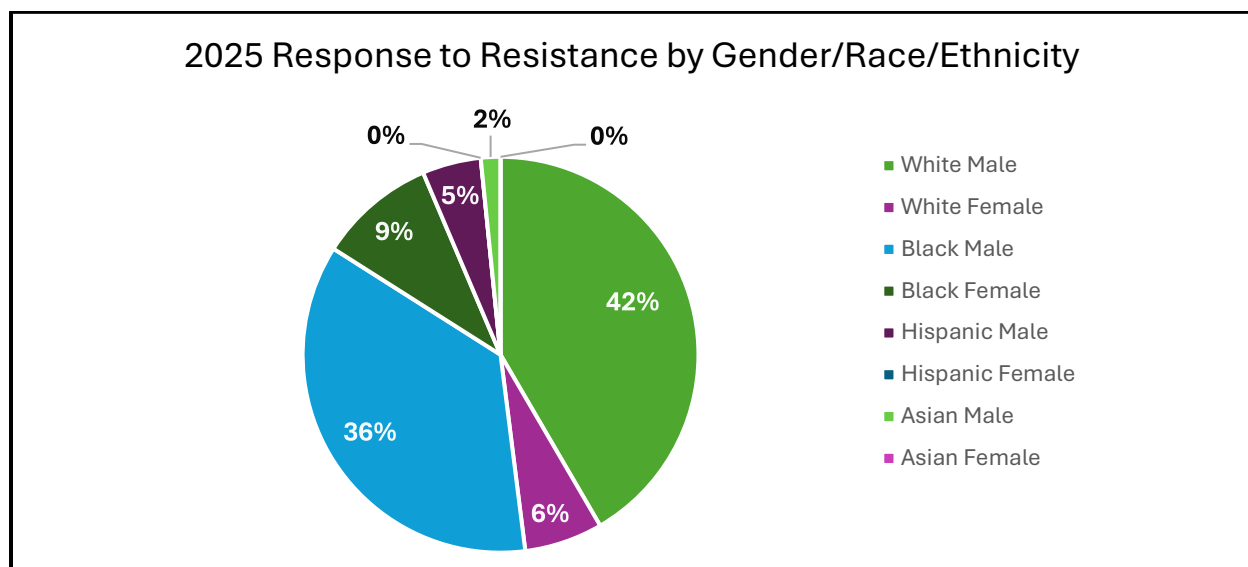
The Internal Affairs Unit received 7 complaints of excessive response resulting in injury. Five of the complaints involved Corrections deputies and two complaints involved Law Enforcement deputies. After investigation, in four of the complaints, it was determined that the Corrections deputy involved utilized a reasonable degree of force, and the case was closed as unfounded. With regards to the other Corrections

deputy, after investigation, it was determined that the Corrections deputy involved utilized a reasonable degree of force, and the case was closed as exonerated. Regarding the Law Enforcement complaints, after investigation, in one of the complaints, it was determined that the Law Enforcement deputy involved utilized a reasonable degree of force, and the case was closed as exonerated. With regards to the other Law Enforcement complaint, after investigation, it was determined that the Law Enforcement deputies involved utilized a reasonable degree of force, and the case was closed as unfounded.

With regard to the use of less-than-lethal response, members of the Indian River County Sheriff's Office shall use only the reasonable response necessary to effect lawful objectives. Regarding the use of lethal response, members of the Indian River County Sheriff's Office are never required to retreat in lieu of the justifiable use of lethal response; however, a lethal response must never be used if a lesser degree of force can be employed without unreasonably endangering the member or another person. Members may use lethal response only when they reasonably believe that the action is in defense of human life, including the member's own life, or in defense of any person in imminent danger of serious physical injury as in compliance with Florida State Statute 776.05.

An analysis of the use of force statistics for Indian River County Sheriff's Department for 2025 was compared to the same statistics for 2024. This review was conducted to evaluate the effectiveness and appropriateness of force being used and to address any training needs for the sworn deputies of the Indian River County Sheriff's Office. At this time, there are no specific training needs identified that have not been addressed.

The Indian River County Sheriff's Office provides ongoing training for all members in various methods for responses to resistance that may be utilized when affecting an arrest, detaining a violent individual, defending oneself or another, as well as de-escalation techniques. The Indian River County Sheriff's Office recognizes several types of resistance in order to give the members the tools needed to overcome resistance with the minimal amount of force required. Less-than-lethal responses are exhaustively reviewed during in-service training. Indian River County Sheriff's Office training emphasizes de-escalation and flexible response tactics to maintain safety while offering alternatives to lethal response. Over the course of the past three years, the positive impacts of this training have been reflected in the low number of lethal responses required. The Internal Affairs Unit conducts an ongoing review of each report to determine if the response to resistance was within departmental policy and/or if any training needs are identified. A response to resistance that appears to fall outside of departmental policy may result in an Administrative Investigation.



The above graph reflects the year 2025 Response to Resistance by race, gender and ethnicity. Response to Resistance incidents occurring involved 42% White males, 36% Black or African American males, 6% White females, 9% Black or African American females, 5% Hispanic males, and 2% of the reports involved Asian males.

The Indian River County population estimates are currently 173,791 with an annual growth rate of 1.7% in the past year according to the most recent census data from the World Population Review. Of this population estimate, in relation to the above graph, 73.12% are White (non-Hispanic), 8% are Black or African American, 0.2% are Native American, 1.44% are Asian, 3.26% are Two or More Races, 0.55% are Other Race and 13.43% are Hispanic or Latino.

Discharge(s) of a Firearm

During the 2025 reporting year, there were 3 incidents where a firearm was utilized and each use was consistent with Agency policy and procedures.

During the 2024 reporting year, there were 4 incidents where a firearm was utilized and each use was consistent with Agency policy and procedures.

During the 2023 reporting year, there were no incidents where a firearm was utilized.

The low usage of firearms is attributed to the Indian River County Sheriff’s Office training in several types of response to resistance. This provides members the tools needed to overcome resistance with the most minimal amount of force necessary as well as training in de-escalation techniques as it relates to responding to resistance.

VEHICULAR PURSUITS

The Indian River County Sheriff’s Office is aware of the dangers of police vehicle pursuits. The agency is consistently evaluating departmental procedures, and every pursuit is investigated by the involved deputy’s chain of command to ensure compliance with policy. Deputies must take into consideration numerous factors before beginning a pursuit, i.e., pedestrian traffic, time of day, traffic conditions, and if the identity of the subject being pursued is known. Authorization must be received from a supervisor to continue the pursuit after a deputy initiates it.

In 2025, there were 17 pursuits documented by the Indian River County Sheriff’s Office. Of those 17 pursuits, 53% occurred between 1900 – 0300 where there is the least amount of pedestrian and vehicle traffic on the roadways.

DAY OF THE WEEK	PURSUIT	PERCENTAGE
Monday	3	17.5%
Tuesday	2	11.5%
Wednesday	1	6%
Thursday	3	17.5%
Friday	5	30%
Saturday	1	6%
Sunday	2	11.5%
TOTAL	17	100%

TIME OF DAY	PURSUIITS	PERCENTAGE
Midnight	0	0%
0100	2	11.5%
0200	1	6%
0300	0	0%
0400	0	0%
0500	0	0%
0600	0	0%
0700	1	6%
0800	0	0%
0900	1	6%
1000	0	0%
1100	1	6%
1200	0	0%
1300	1	6%
1400	2	11.5%
1500	0	0%
1600	0	0%
1700	2	11.5%
1800	0	0%
1900	1	6%
2000	0	0%
2100	1	6%
2200	1	6%
2300	3	17.5%
TOTAL	17	100%

During the year of 2025, there were 17 vehicular pursuits, and with the exception of 6 followed Agency Policies and Procedures. Of the 17 vehicular pursuits in 2025, there was no indication of a pattern or trend regarding the place, occurrence, time of occurrence or involved deputies.

During the year of 2024, there were 17 vehicular pursuits, and with the exception of 3 followed Agency Policy and Procedures. During the year of 2023, there were 24 vehicular pursuits, and with the exception of 4 followed Agency Policy and Procedures.

PURSUIITS 2021-2025					
	2021	2022	2023	2024	2025
In Compliance	12	17	20	14	11
Not in Compliance	2	5	4	3	6
Total Pursuits	14	22	24	17	17

Prediction of frequency or occurrence of pursuits is not possible due to the nature and dynamics of offences, which might cause a pursuit to arise. There is no evidence that any of the pursuits in 2025 is indicative of a problematic or unwarranted trend.

After reviewing General Order 4091.00 Vehicle Pursuits, there is no indication of a need for policy modifications or additional training. The pursuit cases clearly demonstrated the effectiveness of the policy as well as the proficient training of the involved members.

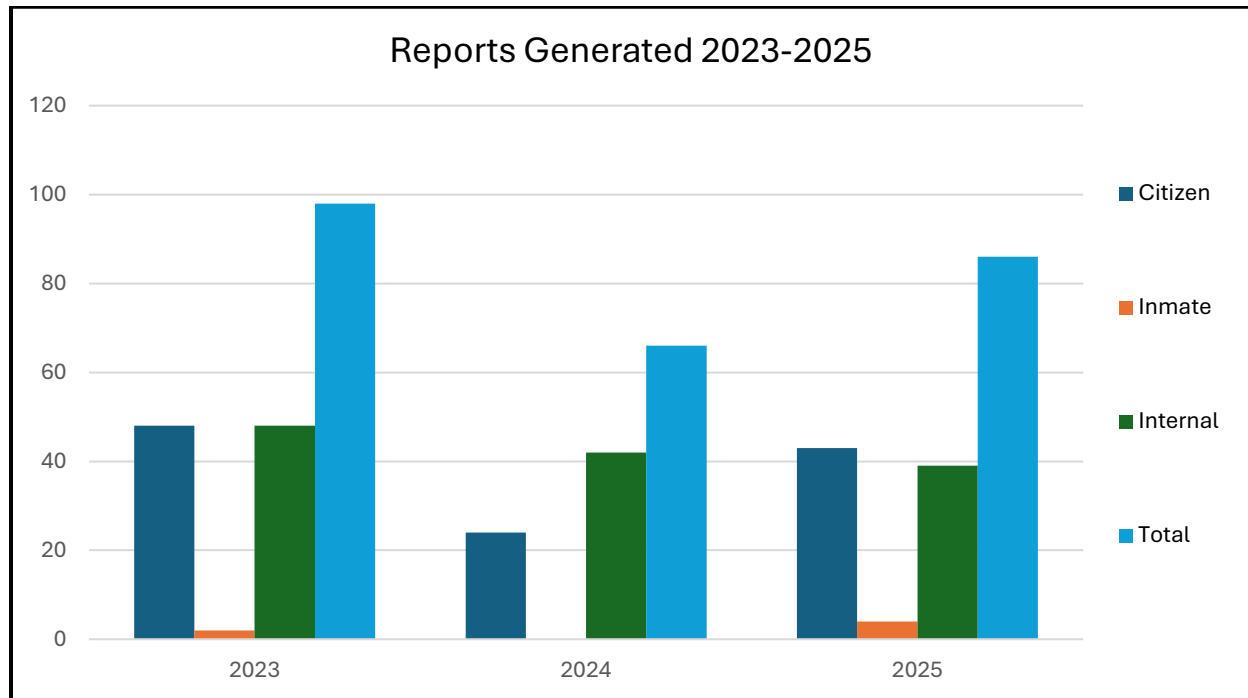
In summation, there was a no increase/decrease in vehicle pursuits in the year of 2025 from the prior year of 2024. The broadening of the pursuit policy in 2021, continuous training, along with the proactivity of enforcement that detects and apprehends criminals, keeps our citizens free from crime, and our streets and highways safe.

ADMINISTRATIVE INVESTIGATIONS

During the year of 2025, there were a total of 86 Administrative Investigations. There were 39 Administrative Investigations, indicated below listed under Internal Complaints, that were generated from disciplinary actions, resulting in Letters of Counseling or Letters of Reprimand, initiated by the immediate supervisor and did not require a formal investigation.

SOURCE	Citizen	Inmate	Internal Complaints (Supervisory, Employee, etc.)	Totals
2023	48	2	48	98
2024	24	0	42	66
2025	43	4	39	86

**The total number of allegations is not the total number of cases. One case may have more than one allegation of misconduct. Sustained allegations may have been initiated in prior years depending on length of investigation.*



Administrative Investigations Handled by Component

The Internal Affairs Unit shall insure that any allegation of misconduct made against a member of the Indian River County Sheriff's Office is thoroughly and objectively investigated. Internal Affairs is responsible for retention of all allegations of employee misconduct pursuant to Agency policy. Upon initial review by Internal Affairs, the supervisor of the unit to which the accused employee is assigned will customarily have responsibility to investigate complaints of a lesser nature, such as: non-criminal misconduct, courtesy or profanity, or other lesser violations of Agency rules which would subject an employee to written discipline or less than 3 days suspension. The above notwithstanding does not preclude the Undersheriff or designee to direct the assignment of an investigation to ensure a complaint is handled in an objective manner. Any allegation that could lead to substantial discipline, including: suspension of greater than 3 days, demotion or termination shall be investigated by the Internal Affairs Unit, unless otherwise directed by the Sheriff or his designee.

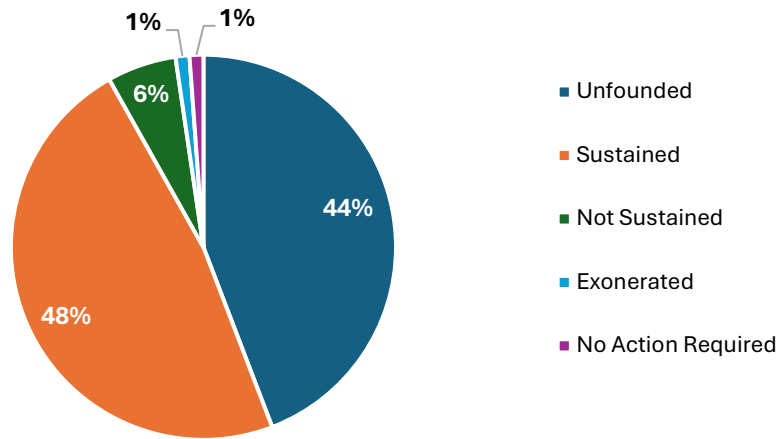
Component	2023	2024	2025
LE Operations	26	12	9
Internal Affairs	34	25	14
Corrections	03	04	12
Investigations	01	00	00
Support Services	00	00	01
Judicial Services	00	00	00
Communications	00	00	00
Bureau of Administration	04	00	03
Sheriff's Admin.	03	01	00

The dispositions of those cases are as follows:

Disposition	2023	2024	2025
Unfounded	46	20	38
Sustained	43	35	41
Not Sustained	08	04	5
Exonerated	01	04	1
<i>Employee Resigned Prior to Completion of Investigation; however, allegations were Sustained</i>	<i>02* Number is included in Sustained Disposition*</i>	<i>02* Number is included in Sustained Disposition*</i>	<i>02* Number is included in Sustained Disposition*</i>
		<i>**3 Cases Open</i>	<i>**1 Case deemed 'No Action Required'</i>

A majority of the complaints originated from citizens (or supervisors) regarding employee conduct ranging from unprofessional conduct, courtesy, general proficiency, missed assignments, and neglect of duty offenses.

Disposition of Administrative Investigations



Of the 86 Administrative Investigations, 44% resulted in the allegations being Unfounded, 48% Sustained, 1% Exonerated, 6% Not Sustained, and 1% for No Action Required. There was a 30% increase in the overall complaints received in 2025 from the previous year of 2024. There was a 32% decrease in the overall complaints received in 2024 from the previous year of 2023.

During the 2025 reporting year, the Indian River County Sheriff's Office Computer Aided Dispatch System (CAD) recorded, 138,588 calls for service. This is a 14% decrease in calls for service from the previous year of 2024.

During the 2024 reporting year, the Indian River County Sheriff's Office Computer Aided Dispatch System (CAD) recorded 161,938 calls for service. This is a 5% decrease in calls for service from the previous year of 2023.

During the 2023 reporting year, the Indian River County Sheriff's Office Computer Aided Dispatch System (CAD) recorded, 171,232 calls for service. This is a 2% increase in calls for service from the previous year of 2022.

The mission of the Internal Affairs Unit is to strive to protect the public trust and to maintain the integrity and accountability of the Indian River County Sheriff's Office. Internal Affairs is essential in building and maintaining mutual trust and respect between agencies and the public. The Indian River County Sheriff's Office works to provide the community with effective, efficient and courteous services. The policy of the Internal Affairs Unit is to vigorously investigate and review all instances of alleged misconduct through, fair, and objective investigations. Into the upcoming year of 2026, we will diligently analyze Administrative Investigations and other Internal Affairs data to ensure compliance with departmental policies and procedures.

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